

# Advisory: POST OFFICE BOX CHANGE

Effective immediately, Crosstex International is using a new Post Office box.

## THIS CHANGE WILL AFFECT MAIL-IN SPORE TEST CLIENTS.

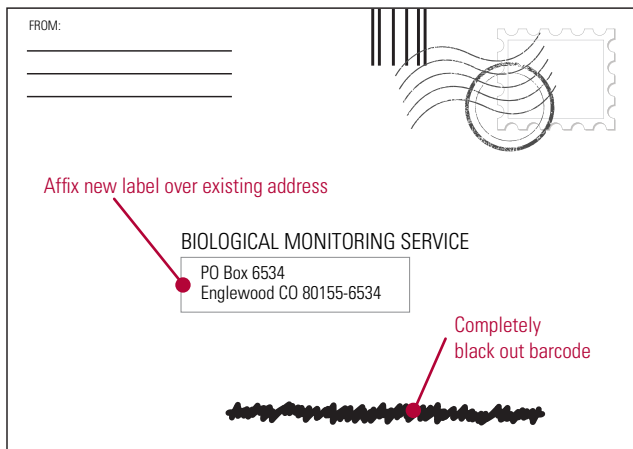
Customers who still have a supply of envelopes with the old PO Box number must follow one of the two following procedures to update your address information:

### GET NEW LABELS

Call Crosstex Customer Care at 800-819-3336 or email [customer care@crosstex.com](mailto:customer care@crosstex.com) to order complimentary updated address labels to place over the existing address. Be sure to specify whether you have postage-paid or postage-required envelopes.

Use a black permanent marker or correction tape/fluid to COMPLETELY CONCEAL the bar code on the front of your envelopes. Pen or pencil will NOT work — USPS scanners can read through them.

**PREVIOUS:** PO Box 4758  
Englewood, CO 80155-4758



**PREVIOUS:** PO Box 4758  
Englewood, CO 80155-9949



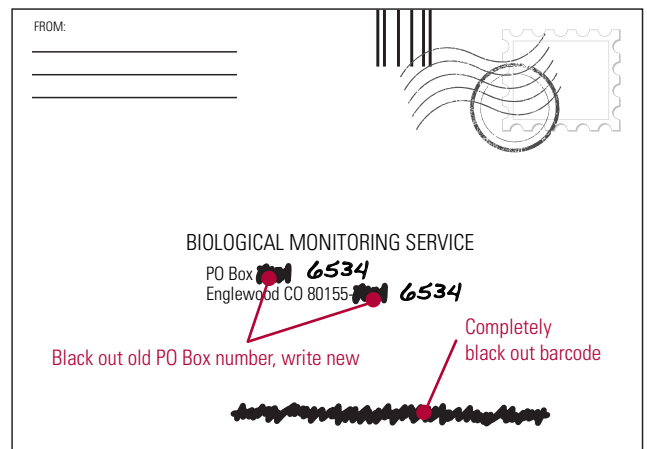
**-OR-**

### CORRECT YOUR OWN

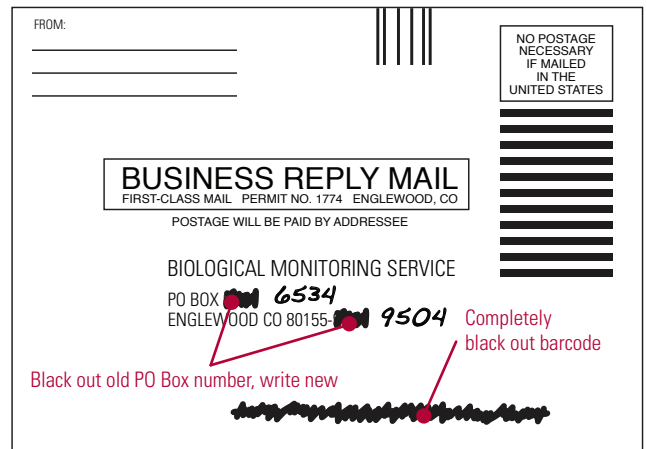
Use a black permanent marker or correction tape/fluid to COMPLETELY CONCEAL the original address and bar code on your envelope, and write in the new box number.

Pen or pencil will NOT work — USPS scanners can read through them.

**NEW:** PO Box 6534  
Englewood, CO 80155-6534



**NEW:** PO Box 6534  
Englewood, CO 80155-9504



For your convenience you can request new address labels from **Crosstex Customer Care at: 800-819-3336** or email [customer care@crosstex.com](mailto:customer care@crosstex.com).

- Before submitting a request, count the amount of envelopes remaining in your box.
- Please specify if you have postage paid or non-postage paid envelopes.
- After November 2015 the USPS will stop forwarding any test envelopes with the wrong PO Box and zip code.