

Privacy Policy

Cantel Medical Corp. and its subsidiaries (taken together, "Cantel Medical") may use the information collected on and through our websites to process orders, determine buying trends, and to provide a more personalized experience on our companies' websites. Additional details about our privacy policy are available, below.

What information do we collect and how us it used?

Cantel Medical does not collect personally identifiable information unless it is provided to us voluntarily. Visitors to our websites can navigate the sites without revealing personally identifiable information. However, when you submit an order to our systems, we will need to know your name, e-mail address, mailing address, credit card number, and its expiration date, among other pieces of information that allow us to process and fulfill your order, and notify you of your order status.

If you chose to enter into a promotion or contest, we may ask for your name, address, and e-mail address, among other pieces of information, so we can distribute promotional offerings, administer the promotion or contest, and notify winners. Cantel Medical may need to forward such information to fulfillment houses or distributors. However, our partners have agreed to keep any personal information provided to them confidential and secure, unless you consent to such information being shared with other product manufacturers.

We may also utilize your purchase history to shape our recommendations about the merchandise or promotions that might be of interest to you. We may also monitor customer traffic patterns, site usage, and other web-metrics to help us develop the design and layout of our websites, determine customer preferences, and otherwise review product offerings and trends. This may involve the use of cookies or other tracking mechanisms that are standard for internet websites. We may also use the information that we collect to, on occasion, notify you about new products or services, special offers, or important changes to our websites.

How secure is customer information?

When appropriate, we offer the use of a secure server. The secure server software (SSL) encrypts all of the information that you input into forms before they are transmitted to us. Cantel Medical will take reasonable steps to protect customer data against loss, misuse, unauthorized access, disclosure, alteration, or destruction. However, no internet transmission is ever completely secure or can be guaranteed to be error-free.

What are "Cookies" and do we use them?

As mentioned previously, we may use cookies on our websites. "Cookies" are small pieces of

information that are stored by your browser on your computer's hard drive. Cookies allow us and related or affiliated third parties to know whether you have been on the website before and help us provide features that will personalize your website experience. Particularly, this allows us and related or affiliated third parties to deliver advertisements that are more relevant to you and your interests. These advertisements may be displayed on our websites or on other sites that you visit. Our cookies do not extract any information from your computer and they do not contain any personally identifying information. Most internet browsers automatically accept cookies, but you can choose to limit or eliminate your browser's use of cookies, though doing so may impact your experience on any number of websites.

Will Cantel Medical disclose information collected to outside parties?

Cantel Medical does not currently sell, trade, or rent your personal information to any other companies or individuals. We may choose to do so in the future. Cantel Medical may provide aggregate statistics about our customers, site visitors, sales, traffic patterns, and related site information to third-party vendors.

Cantel Medical may share collected information with its affiliated companies, subject to this privacy policy. Additionally, data and information may be shared with dealers, subcontractors, service providers, or other business partners of Cantel Medical, for the limited purpose of supporting customer relationships.

Collected information may be disclosed as necessary by law, legal process, litigation, or request from public or governmental authorities within or outside of your country of residence. Additionally, Cantel Medical reserves the right to disclose collected information if such disclosure is reasonably necessary to enforce the relevant Terms of Use for its websites, to protect users of its websites, or to safeguard the operations of Cantel Medical. Cantel Medical may release such information without notifying you of such disclosure.

How do you consent to this policy?

By using Cantel Medical's websites, you consent to the collection and use of all information resulting from such use, whether known or unknown, by Cantel Medical. In the case that Cantel Medical changes its privacy policy, our revised policy will be posted on this page so that you will be aware of what information we collect, how we use it, and under what circumstances we disclose such information. By using our websites, you also agree to our Terms of Use and Terms of Sale. Cantel Medical is not liable for any direct, indirect, special, consequential, or other damages that may arise from any violation of this policy or any other use of our websites. If you do not agree to be bound by this privacy policy, you may not view, access, or use our websites.

How does this policy impact children?

Cantel Medical's websites are not intended for children under the age of 13. Cantel Medical will not knowingly collect personal identifying information from children under 13 years of age. Any communications received by Cantel Medical that are identified as being from a child under the age of 13 will not be kept by Cantel Medical.

What are our responsibilities for links to outside websites?

Cantel Medical's websites may contain links to websites belonging to other companies and organizations. Cantel Medical is not responsible for the content of any other website and cannot guarantee that other websites will maintain the same privacy standard as Cantel Medical. Users must refer to the specific privacy policy of any website that they visit to determine its relevant privacy standard.

Questions or Comments?

We welcome your questions and comments about privacy. We can be reached via email at policies@cantelmedical.com.

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